

**BYRON MUNICIPAL COURT
BYRON PROBATION SYSTEM
P. O. BOX 129
BYRON, GEORGIA 31008
478-956-2757**

LAURENS C. LEE
JUDGE

PHYLLIS A. JACKS
CHIEF CLERK/PROBATION DIRECTOR
OFFICER

SGT. PAUL CARREKER
CHIEF PROBATION

February 20, 2009

Dear Susie:

I'm writing to let you know I've collected more than \$20,000 in 3 months for my town in partnership with nCourt and Unifund. I'm Clerk of Court for the Byron Municipal Court in Byron, Georgia. We've been using nCourt to provide online citation payment services for our city for more than 2 years now and have always had a very positive experience. Late last year, we also asked them to reach out to our past-due citation holders and I've been thrilled by the results.

Like you, we have hundreds of unpaid citations every year. This means that we are owed hundreds of thousands of dollars that we never collect; that's money our city needs, particularly in times like these. I've been Clerk of Court here for 9 years, and in my earlier career as Justice of the Peace I actually held court on some of these cases. I found the thought of getting payment particularly satisfying after having watched this unpaid money accumulate for so long. When nCourt and Unifund told me they could try to collect this money and that their efforts would be free to the court or the city, I figured it was worth a try – any money at all would be worthwhile. Besides, I've found it very frustrating to see these people ignore the law and their citation.

The last thing I expected from this effort was for my small town (we have about 3,000 inhabitants) to receive more than \$20,000 in the first three months! Within a week of beginning, nCourt was collecting thousands of dollars for my town. I was particularly amazed by how old some of the citations were. nCourt isn't just collecting on recent unpaid tickets – several of the payments came from citations that were more than 14 years old. That's money that has just been sitting in our computers and filing cabinets all this time.

As you probably know, nCourt's online payment service is free to us – we get 100% of the fines they collect. The same is true for their past-due efforts. So Byron has received every penny of the \$20,000 collected so far. We've only just begun to see the benefits of this program but I'm thrilled by it – and have been able to provide my town with money it really, really needs right now.

I've been just thrilled by what nCourt has accomplished and am proud to let you know about it.

Sincerely,



Phyllis Jacks
Clerk of Court
City of Byron, Georgia